

ENTERSOFT CLOUD

Entersoft Business Suite®

Subscription

Identity

Document version 2.0.0

Last Update Nov 2024

Copyright

© Copyright 2012 - 2024 Entersoft S.A. All rights reserved.

No part of this work may be reproduced, transmitted, stored, or used in any form or by any means, without the prior written permission of the publisher.

Regarding the present content ...

- It may be altered at any time.
- It serves exclusively informative goals.
- No guarantee whatsoever is handed out for the possible existence of mistakes or the wrongful use or non-wanted results produced by the use of processes hereby followed and recommended.

Contents

The Entersoft Cloud	4
Create new account	4
Create & manage cloud subscription	6
Create a new connection	8
Add/Activate subscription users	10
Add applications	11
Renew / buy additional users / upgrade	15
Login end user in the application	16

The Entersoft Cloud

Entersoft cloud store has been available to all Entersoft clients providing an extensive variety of applications that enhance their existing Entersoft installations and solutions with new innovative functionality.

In 2023, the 3.1.0 release of Entersoft Cloud store was announced, that extended the provided Cloud Software as a Service applications to new customers, not requiring an active ERP/CRM or WMS contract. These extensions were necessary to cover the requirements of the provisioned Entersoft Cloud SaaS applications, such as WorkLife and QuickBiz. Detailed documentation on the 3.1.0 release features specialized on Cloud SaaS applications can be found [here](#).

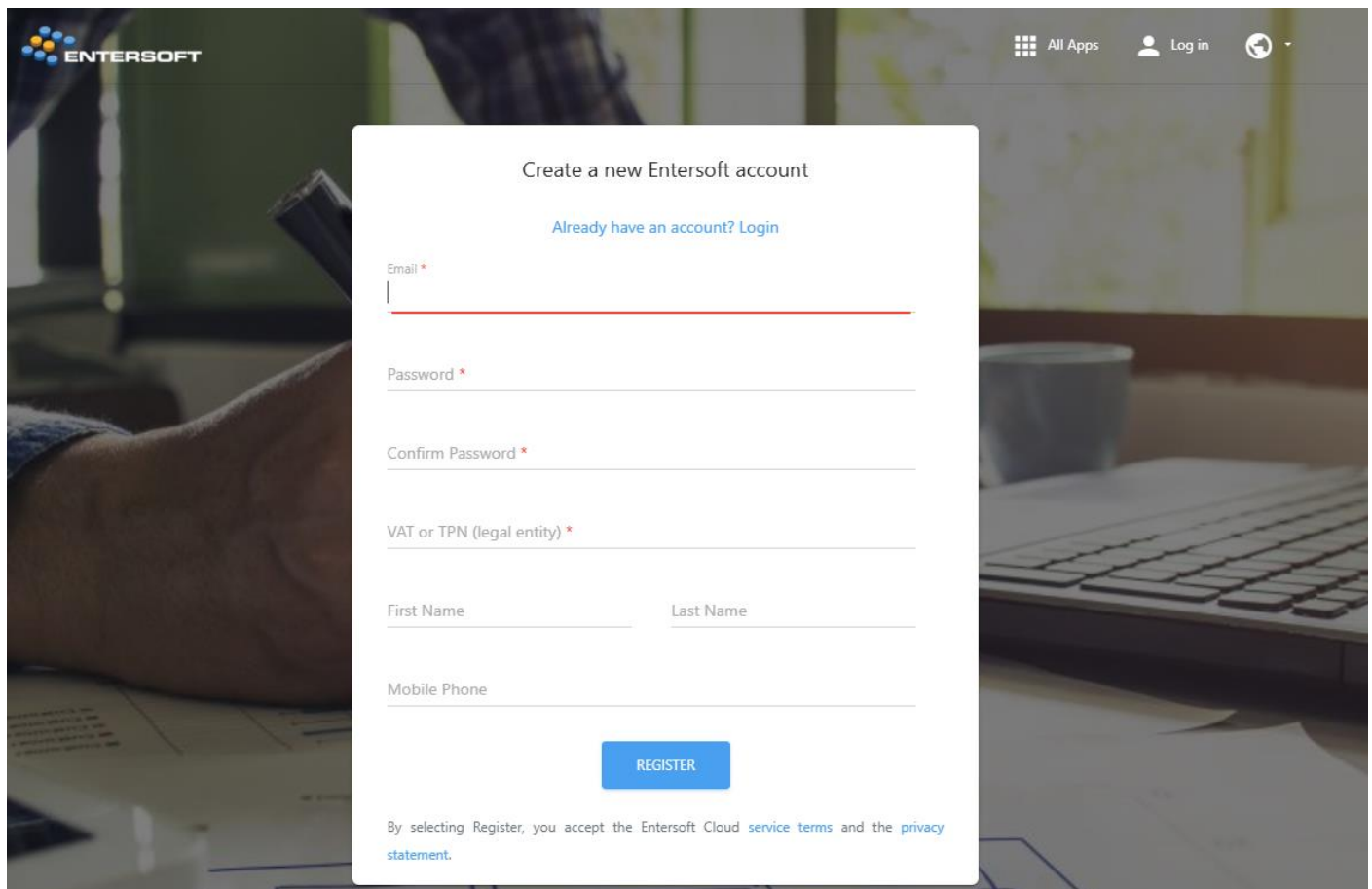
This guide provides information on how to setup and manage your Entersoft Cloud, your Applications and users related to them, concerning Cloud applications that are provided in a **SaaS mode** and require a subscription to be made from within Entersoft cloud and an active New Versions Contract or an active product SaaS agreement for your main Entersoft Solution/installation.

The extensions of the 3.1.0 release affect the existing registration and subscription processes. The purpose of this document is to provide up-to-date guidelines where necessary.

For any further information, clarifications or assistance, you can direct your enquiry to Entersoft Support Department (support@entersoft.gr)

Create new account

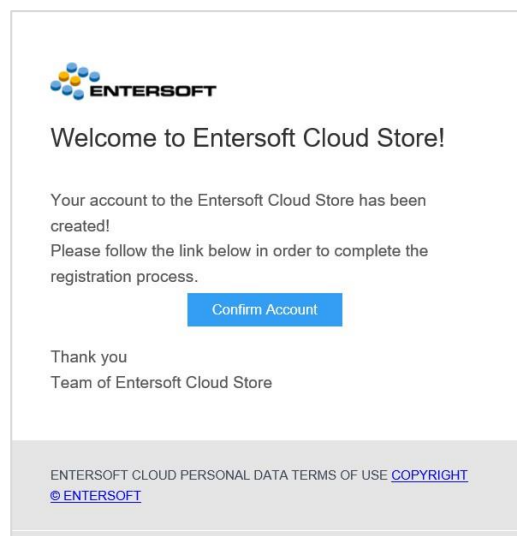
Login to <https://cloud.entersoft.gr> and choose Register to create an administrator account for your cloud subscription. This user will be able to change the IP / port to connect to the Entersoft Application server within the company, purchase applications, create back-office users, and activate users in applications.



The screenshot shows the 'Create a new Entersoft account' registration form. The form is white and centered on a blurred background of a person working at a desk. At the top of the form, it says 'Create a new Entersoft account' and has a link 'Already have an account? Login'. Below this are several input fields: 'Email *', 'Password *', 'Confirm Password *', 'VAT or TPN (legal entity) *', 'First Name', 'Last Name', and 'Mobile Phone'. A blue 'REGISTER' button is at the bottom of the form. At the very bottom, there is a line of text: 'By selecting Register, you accept the Entersoft Cloud [service terms](#) and the [privacy statement](#)'.

- **Email** = the email address used for registration. You can use any email you have access to.
- **Password** = the password should be at least 8 chars long, with at least one lowercase char, one uppercase char, one number and one of the following symbols (!, @, #, \$, &, *).
- **Confirm Password** = re-enter the password
- **VAT** = provide the VAT number of your company (legal entity)

To complete the registration, the administrator must click on the link he/she will receive in his/her email from cloud.entersoft.gr.

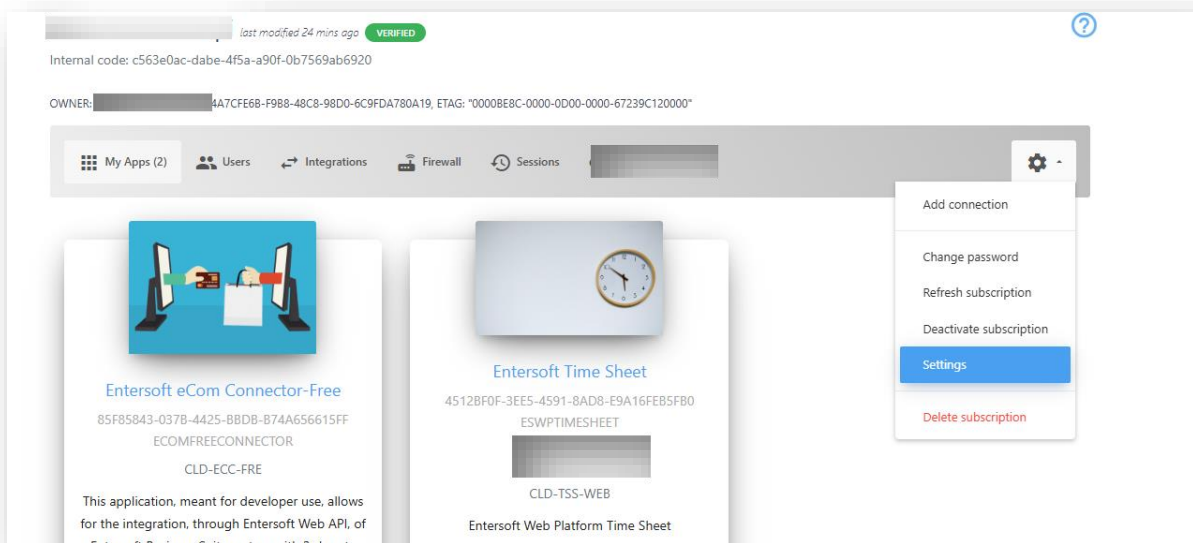


Create & manage cloud subscription

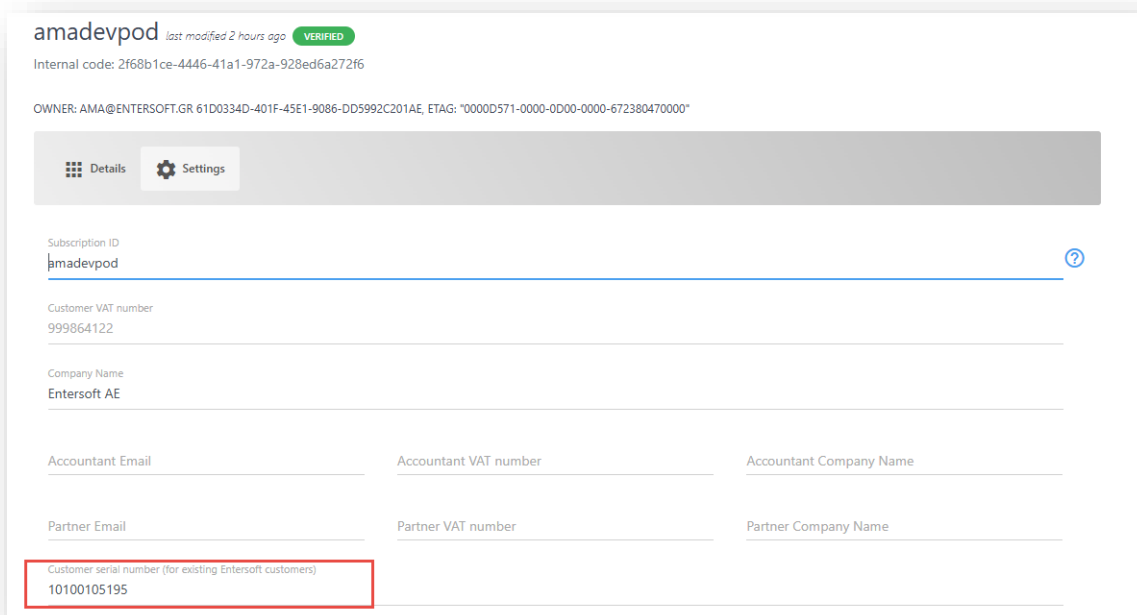
After the verification of the email account, you will be able to login with the registered email and password. A subscription is created automatically with the following details:

- Code = the provided registration email account without the symbol @ or .
- Password = subscription code (automatically produced by the system)
- VAT = the VAT given during the registration of the account
- Company name = auto filled when the VAT is provided

You can manage your subscription settings in the relevant choice as shown below:



For all cloud store subscriptions concerning Cloud applications that require an ERP/Expert/CRM/WMS active contract it is **mandatory** to fill in the Main Serial Number in the Customer Serial Number field.



amadevpod last modified 2 hours ago **VERIFIED**

Internal code: 2f68b1ce-4446-41a1-972a-928ed6a272f6

OWNER: AMA@ENTERSOFT.GR 61D0334D-401F-45E1-9086-DD5992C201AE, ETAG: "0000D571-0000-0D00-0000-672380470000"

Details **Settings**

Subscription ID
amadevpod

Customer VAT number
999864122

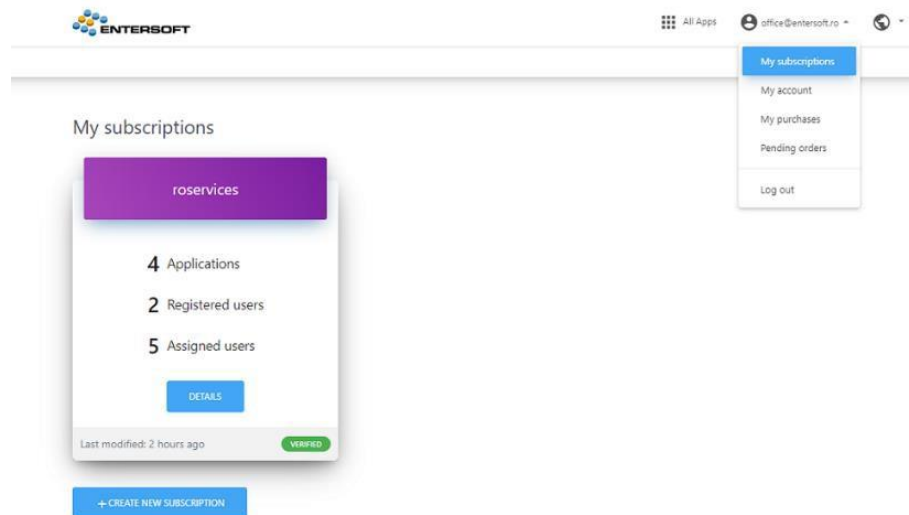
Company Name
Entersoft AE

Accountant Email
Accountant VAT number
Accountant Company Name

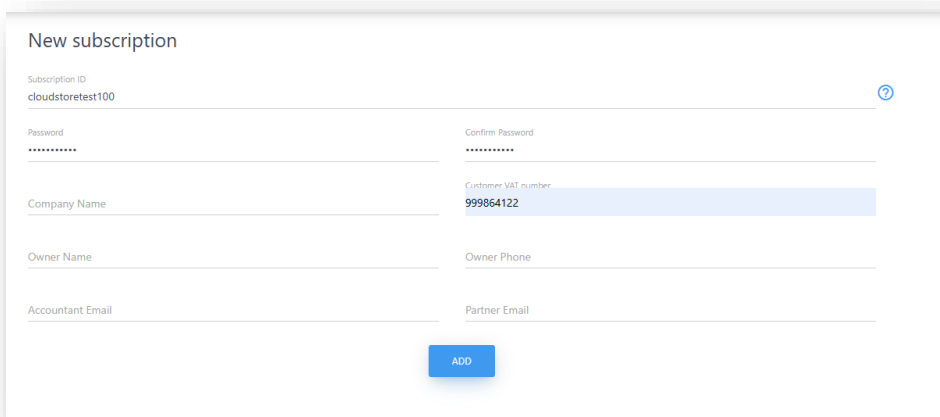
Partner Email
Partner VAT number
Partner Company Name

Customer serial number (for existing Entersoft customers)
10100105195

You can create as many subscriptions as you wish under the same Cloud registration account, for example to handle a group of companies with several VATs. To create a new subscription. select [My subscription](#) from the drop-down menu of your account and then select Create New Subscription.



Subscription ID and password are freely defined by the user (strong password is required).



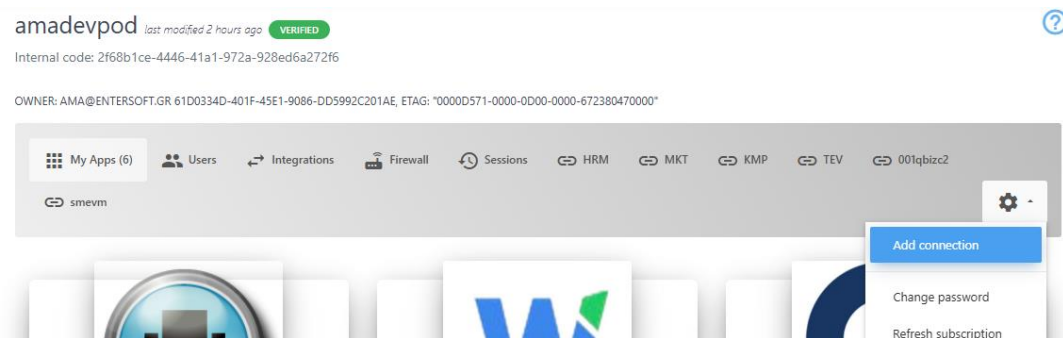
- **Company Name** = It will be used as your company name
- **Subscription ID** = this will be a subscription name related to the Company or Organization and must be unique if multiple subscriptions are defined
- **Customer VAT number** = the VAT(TRN) number
- **Password** = a password for this subscription
- **Confirm Password** = re-enter the password
- **Owner name and phone number** = optional however nice to have

**The information regarding the Name of the company & the Serial number is shown Info button of your EBS application.*

Create a new connection

At this stage you should establish the communication of cloud.entersoft.gr with your Entersoft application server.

1. Select Add connection on the subscription details page:



2. Provide an ID for the connection (that makes sense when selected), the Database ID of your EBS installation, the Company ID as well as the external IP address of your EBS Application Server and the port that it can be accessed.

Add connection

Bridge ID

Database ID
Company ID

Application Server (IP or domain name)
Please make sure that your firewall allows access to your Entersoft Application Server to the following Microsoft Azure IPs: 52.232.26.228, 52.174.47.52, 52.174.41.85, 52.178.42.82, 52.166.67.186.

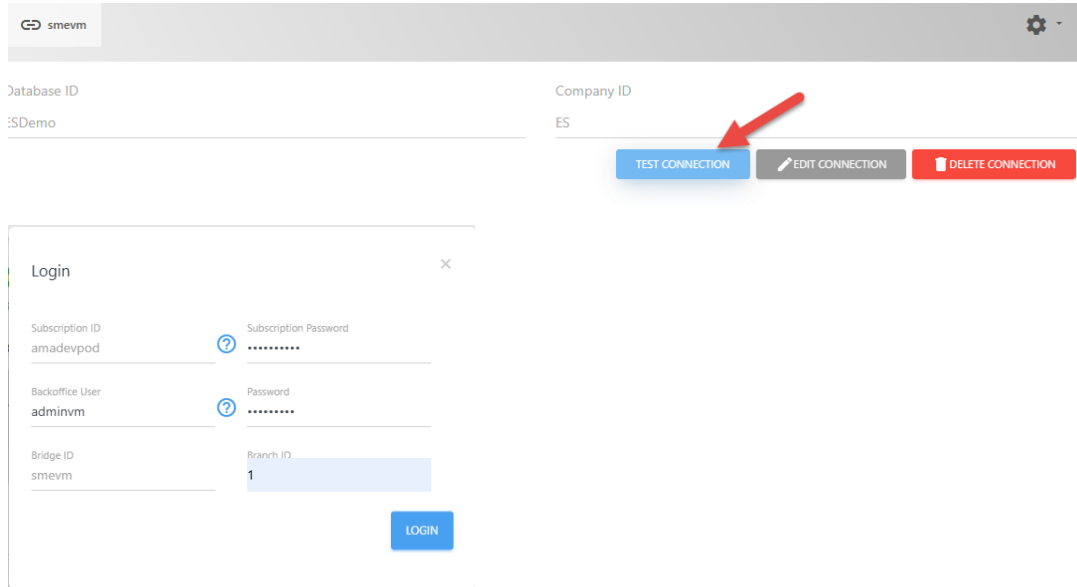
Port
0

CANCEL
ADD

Please make sure that your firewall / routers allow access outside the client network and open the port that the Entersoft application server listens to and serves in the following list of Microsoft Azure external IPs:

52.232.26.228
52.174.47.52
52.174.41.85
52.178.42.82
52.166.67.186

3. Select **TEST CONNECTION** to test your established connection. This is not a mandatory step; however, it is recommended to test the connection before proceeding with the creation of endpoint tokens. You should first create a backoffice user with whom the test will be performed. It is highly recommended to create a dedicated user (other than admin or common users) to establish connections with the cloud store. The backoffice user must be active, with the appropriate of access to the desired company and branch and in the field Source of access you should enable **WebApi**.

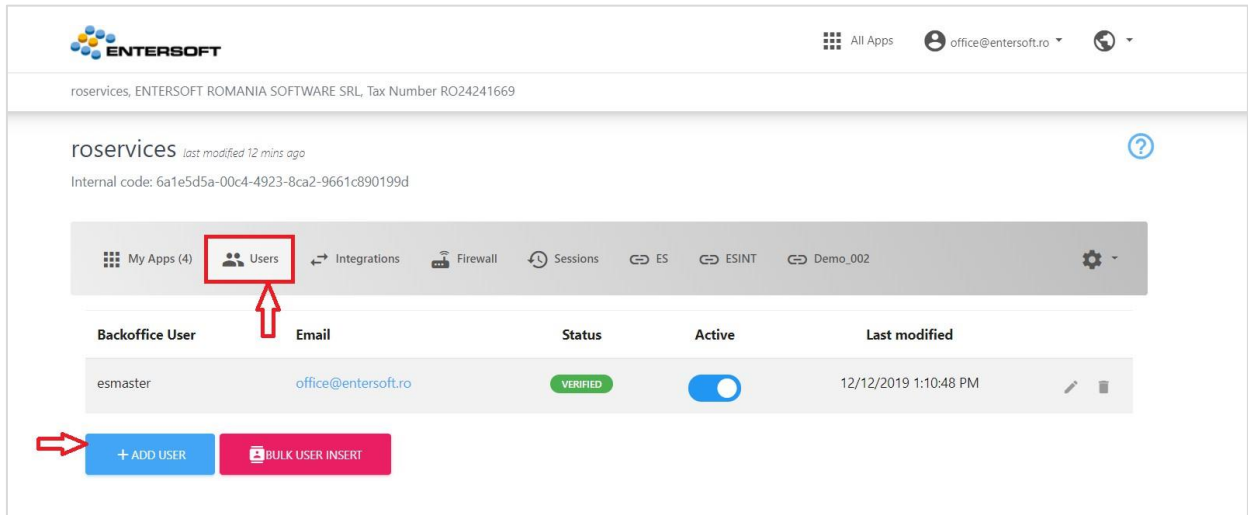


The screenshot shows the ES Cloud interface. At the top, there is a header bar with the Entersoft logo and a settings icon. Below the header, there are two input fields: 'Database ID' with the value ':SDemo' and 'Company ID' with the value 'ES'. To the right of these fields are three buttons: 'TEST CONNECTION' (highlighted with a red arrow), 'EDIT CONNECTION', and 'DELETE CONNECTION'. Below this, a 'Login' modal is open, showing fields for 'Subscription ID' (value: amadevpod), 'Subscription Password' (masked with dots), 'Backoffice User' (value: adminvm), 'Password' (masked with dots), 'Bridge ID' (value: smevm), and 'Branch ID' (value: 1). A 'LOGIN' button is at the bottom right of the modal.

- **Subscription ID** = the subscription code
- **Subscription Password** = the subscription password (if forgotten, change the subscription password through the subscription settings)
- **Backoffice User** = the BackOffice user with WebApi rights
- **Password** = the password with which the user logs in to the EBS application
- **Bridge ID** = the name of the connection that was made after we add the subscription
- **Branch ID** = the branch to which we want to connect (the user should have access to the given branch and company)

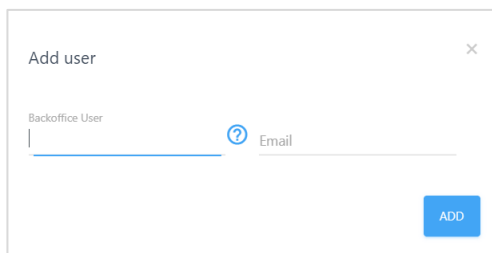
Add/Activate subscription users

In order to login to the Cloud application you should add and activate the EBS back-office users in your subscription. In the subscription details page, select the tab **Users** and then select **ADD USER** to add a new user or activate/deactivate an existing user.



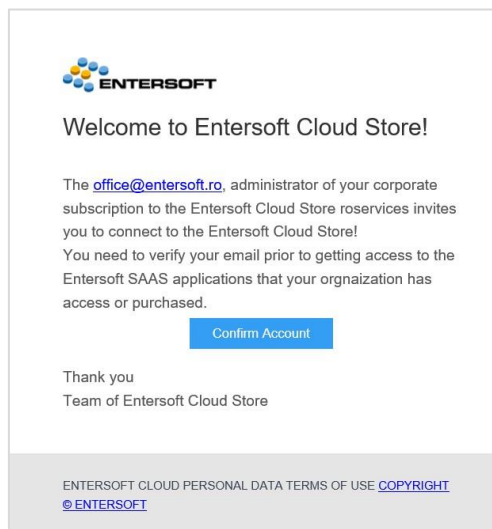
The screenshot shows the Entersoft Cloud Store interface. At the top, there's a header with the Entersoft logo, 'All Apps', and a user profile 'office@entersoft.ro'. Below the header, the main content area displays 'roservices' with a 'last modified 12 mins ago' status and an internal code. A navigation bar contains several tabs: 'My Apps (4)', 'Users', 'Integrations', 'Firewall', 'Sessions', 'ES', 'ESINT', and 'Demo_002'. The 'Users' tab is highlighted with a red box and an arrow. Below the navigation bar, a table lists users. The first user is 'esmaster' with email 'office@entersoft.ro', status 'VERIFIED', and an active toggle switch. At the bottom left, there are two buttons: '+ ADD USER' (highlighted with a red arrow) and 'BULK USER INSERT'.

Fill in the **User ID** of the user as in EBS and the corresponding **email address**.



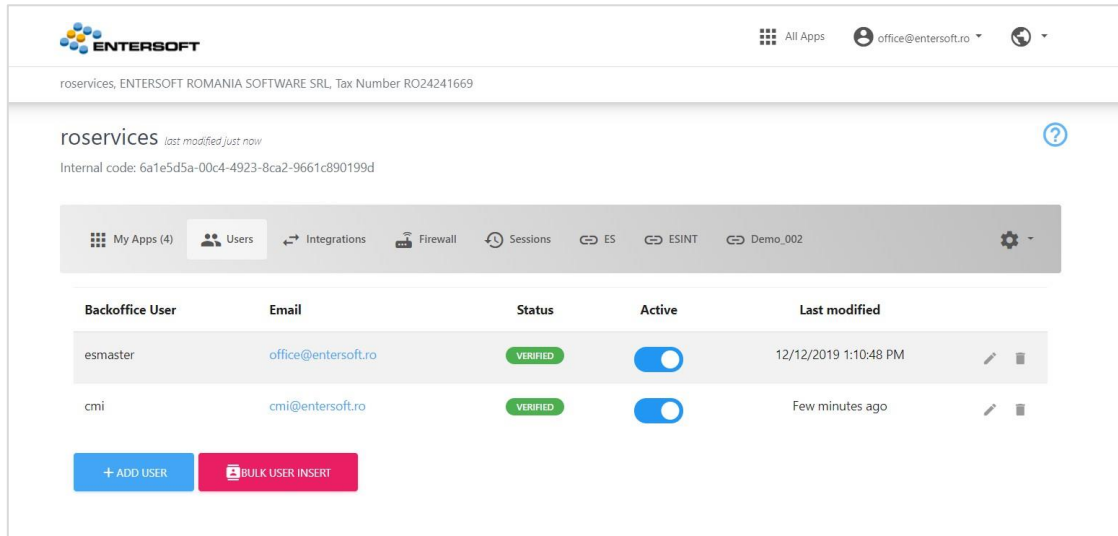
The screenshot shows a modal window titled 'Add user'. It contains two input fields: 'Backoffice User' and 'Email'. The 'Backoffice User' field has a blue question mark icon next to it. At the bottom right of the modal, there is a blue 'ADD' button.

The user will receive an email to which he/she must click "**Confirm account**".



The screenshot shows an email template with the Entersoft logo at the top. The main heading is 'Welcome to Entersoft Cloud Store!'. The body text reads: 'The office@entersoft.ro, administrator of your corporate subscription to the Entersoft Cloud Store roservices invites you to connect to the Entersoft Cloud Store! You need to verify your email prior to getting access to the Entersoft SAAS applications that your organization has access or purchased.' Below this text is a blue 'Confirm Account' button. At the bottom, it says 'Thank you Team of Entersoft Cloud Store'. The footer contains links to 'ENTERSOFT CLOUD PERSONAL DATA TERMS OF USE' and 'COPYRIGHT © ENTERSOFT'.

Users who have accepted the Invitation are shown with the Status “**VERIFIED**”, while for those who have not, a warning appears. There is an option to send the invitation email again.



roservices, ENTERSOFT ROMANIA SOFTWARE SRL, Tax Number RO24241669

roservices last modified just now

Internal code: 6a1e5d5a-00c4-4923-8ca2-9661c890199d

My Apps (4) Users Integrations Firewall Sessions ES ESINT Demo_002

Backoffice User	Email	Status	Active	Last modified
esmaster	office@entersoft.ro	VERIFIED	☒	12/12/2019 1:10:48 PM
cmi	cmi@entersoft.ro	VERIFIED	☒	Few minutes ago

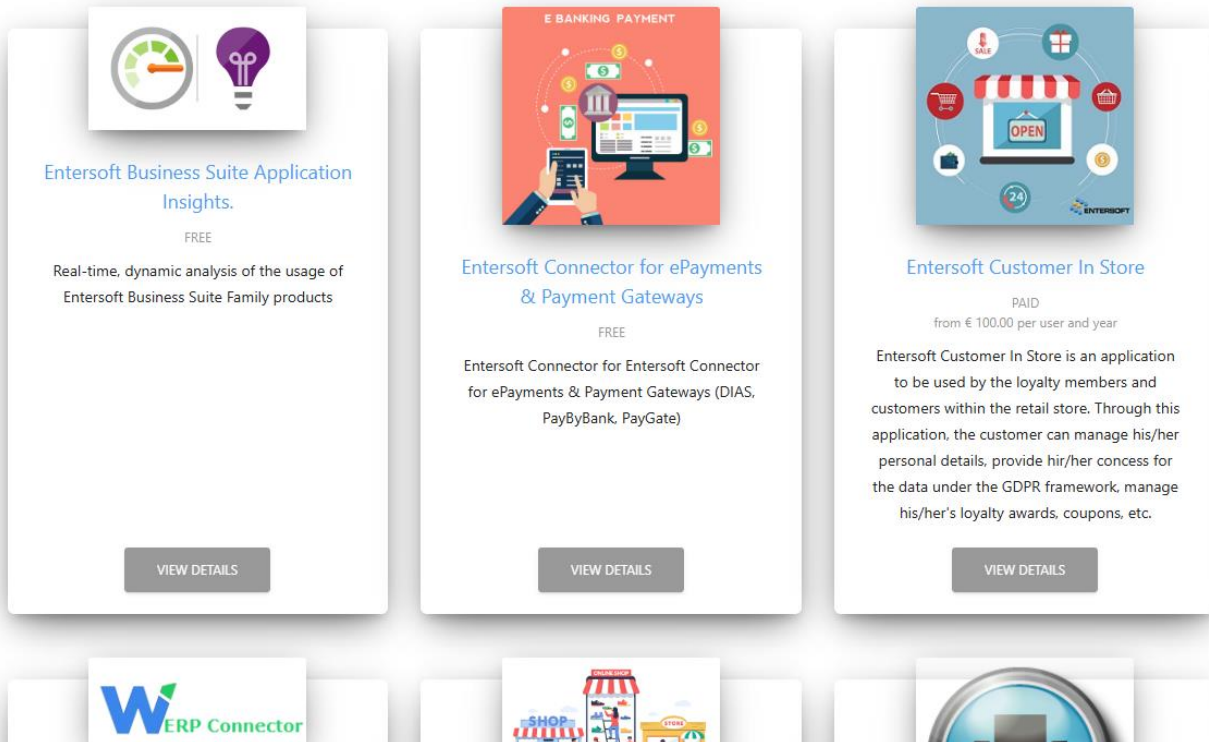
+ ADD USER BULK USER INSERT

Add applications

You can add applications from [My subscription details](#) page, by selecting the tab [My Apps](#) and then [Add App](#).

For each application a brief description as well as information regarding indicative SaaS prices per year are shown.

Entersoft Cloud Apps





Entersoft Business Suite Application Insights.

FREE

Real-time, dynamic analysis of the usage of Entersoft Business Suite Family products

VIEW DETAILS



Entersoft Connector for ePayments & Payment Gateways

FREE

Entersoft Connector for Entersoft Connector for ePayments & Payment Gateways (DIAS, PayByBank, PayGate)

VIEW DETAILS



Entersoft Customer In Store

PAID
from € 100.00 per user and year

Entersoft Customer In Store is an application to be used by the loyalty members and customers within the retail store. Through this application, the customer can manage his/her personal details, provide his/her consent for the data under the GDPR framework, manage his/her's loyalty awards, coupons, etc.

VIEW DETAILS



ERP Connector



SHOP



STORE

In [VIEW DETAILS](#) you have access to information regarding price per year and per user as well as a detailed description and feature list (if any).

Overview

Entersoft e-Commerce Professional

Entersoft SA /Entersoft RD

Company Presence Scenario | Stock Items Management | Order Taking | Trade Accounts Financial Reports

FROM € 3,720.00 per year

Yearly update contract is required.

From 1 to 2 users

GET IT

Entersoft e-Commerce Professional

- **Company Presence Scenario**
- **Entersoft Ecommerce Professional (5GB)**
- **Ordering**
 - Via basket or file
 - Online availability check
 - Online Status - Order step information
 - Price List per Customer
- **Stock Items**
 - Groupings - Hierarchical Categories
 - Color - Size
 - Technical Characteristics - Specs - Comparison Τεχνικά χαρακτηριστικά - Σύγκριση χαρακτηριστικών
 - Attached documents
 - Stock Item relations
 - Bundles - Set

Choose GET IT to proceed with the purchase. If the application belongs to a family of products, then choose the appropriate Edition in the next step.

Choose the edition that best suits your needs



Entersoft e-Commerce Professional

PAID

from € 3,720.00 per year

Up to 2 users

▼



Entersoft e-Commerce Premium

PAID

from € 4,920.00 per year

Up to 2 users

▼

NEXT

Select the plan (3, 6, 12 months plan is the standard offer however it may vary based on the chosen application) as well as the number of users you would like to purchase.

Entersoft e-Commerce Professional

Choose the plan that best suits your needs

3 MONTHS

from 930,00 €
3 months subscription

6 MONTHS

from 1.860,00 €
6 months subscription

12 MONTHS

from 3.720,00 €
12 months subscription

Enter the number of users you would like to register for this application

1
up to 2 users

The prices are indicative. Proceed to check out to see the actual prices based on commercial policy.

NEXT

In the next page the actual price is shown based on the commercial policy. Accept the terms and conditions to proceed.

Start

Billing details

Complete

Application / Card Type	Action	Duration / Units	Quantity	Users	Price
 Entersoft e-Commerce Professional CLD-ECM-PRO Application	New purchase	One year	1	1	

Total price **Net price** 3.720,00 EUR
VAT 892,80 EUR
Gross price: 4.612,80 EUR

If you like, you can add comments for this order in the following field:

☒ I have read and accepted the terms & conditions

CANCEL

NEXT

In the next page choose one of the provided payment methods. Typically, three methods of payment are provided, although this may differ based on the purchased application and the relevant Entersoft commercial policy. It is recommended to choose either card payment or IRIS payment, since the activation and the issuing of the invoice is automatic without human intervention.

Start		Billing details		Complete	
Order	ΠΑΡ-4-02970	Address	Λ ΣΥΤΤΡΟΥ 362 ΚΑΙ ΕΥΡΙΠΙΔΟΥ		
Subscription	amadepod	Address 2	& ΕΥΡΙΠΙΔΟΥ 1		
Customer	ENTERSOFT M.A.E.	Postal Code	17674		
Company	ES	City	ΑΘΗΝΑ		
Activity	ΠΛΗΡΟΦΟΡΙΚΗ	Area	ΚΑΛΛΙΘΕΑ		
Tax Number	999864122	Country	GR		
Tax Office	1190				

Payable amount: 4.612,80 EUR

Please check the above data. If anything is not correct, do not proceed with the order and contact Entersoft.

Payment method



Credit Card

By pressing Next you will be transferred to the secure payment environment of Piraeus Bank. You will have 30 minutes to complete your payment, and afterwards you will be transferred back to Entersoft Cloud Portal. Supported cards: 



IRIS

By pressing Next you will be transferred to the secure payment environment of Piraeus Bank to pay via IRIS. You will have 30 minutes to complete your payment, and afterwards you will be transferred back to Entersoft Cloud Portal.



Pay later with RF Payment

To complete your order, you will have to make an RF payment from your bank account, using the RF Electronic payment code presented in the next page.

CANCEL
NEXT

If for any reason you select the **Pay later with RF Payment** as the payment method then you should use the [RF Code](#) that is generated by the system and is shown on the next page. This method does not ensure automatic activation of the application; therefore, you might wait for one day or more in order to use your purchased application.

Bank deposits without RF Codes are no longer accepted.

Renew / buy additional users / upgrade

You can [Get More Users](#), [Upgrade](#) (if the application belongs to a family of apps) or [Renew](#) the duration of your SaaS contract at any point of time.

Entersoft Analyzer Premium OWNED

Entersoft SA /Entersoft RD

Management online, real time, widespread company insight with MIS Reporting and B.I. Analytics anytime – anywhere on any device (browser, smartphone, tablet).

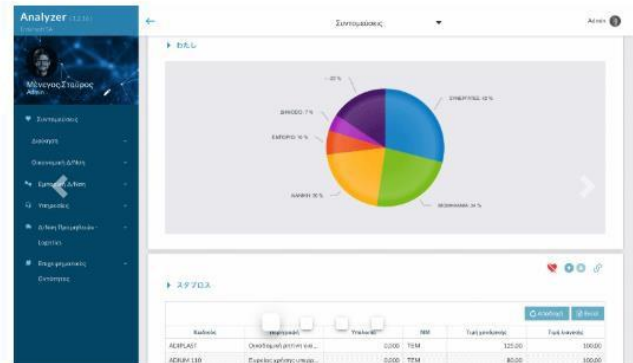
EUR 100.00 per user and year

Yearly update contract is required.

<https://premiumanalyzer.entersoft.gr/>

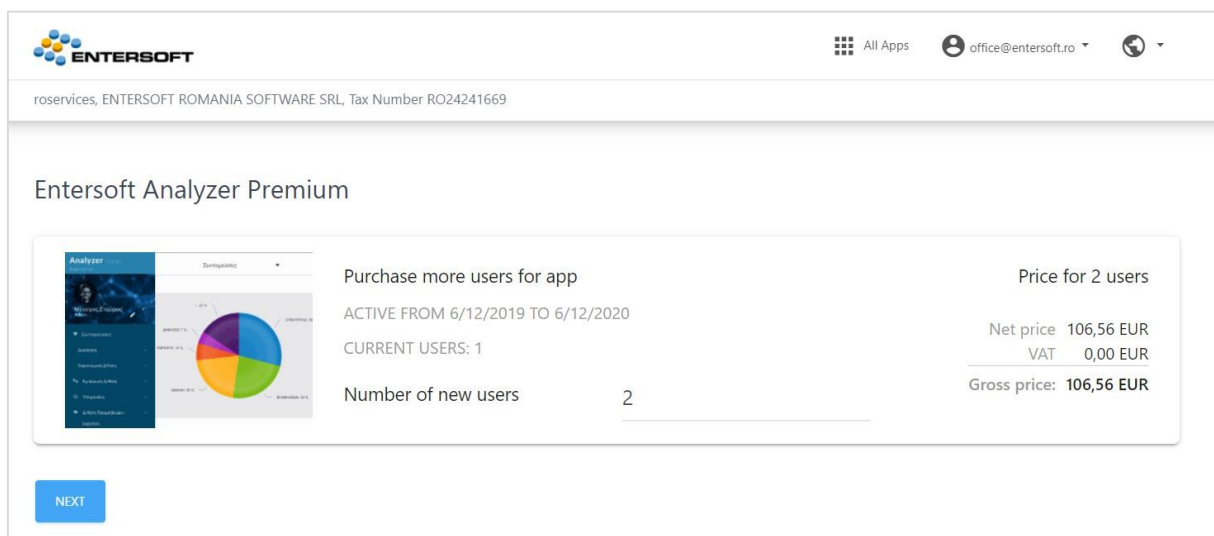
GET MORE USERS

RENEW



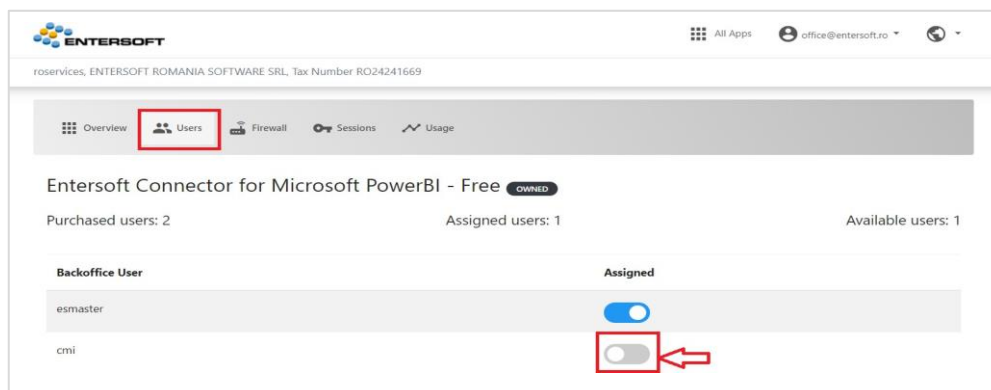
Last version 8/27/2018

To get more users, enter the number of end users, and then proceed to the check out. You can add as many users as you like as long as you do not exceed the maximum number of users allowed.



The screenshot shows the 'Entersoft Analyzer Premium' purchase page. It includes a sidebar with the Entersoft logo and navigation links. The main content area displays the app name and a 'Purchase more users for app' section. This section shows the current users (1) and the number of new users to be purchased (2). It also displays the price for 2 users, including net price (106,56 EUR), VAT (0,00 EUR), and gross price (106,56 EUR). A 'NEXT' button is visible at the bottom left.

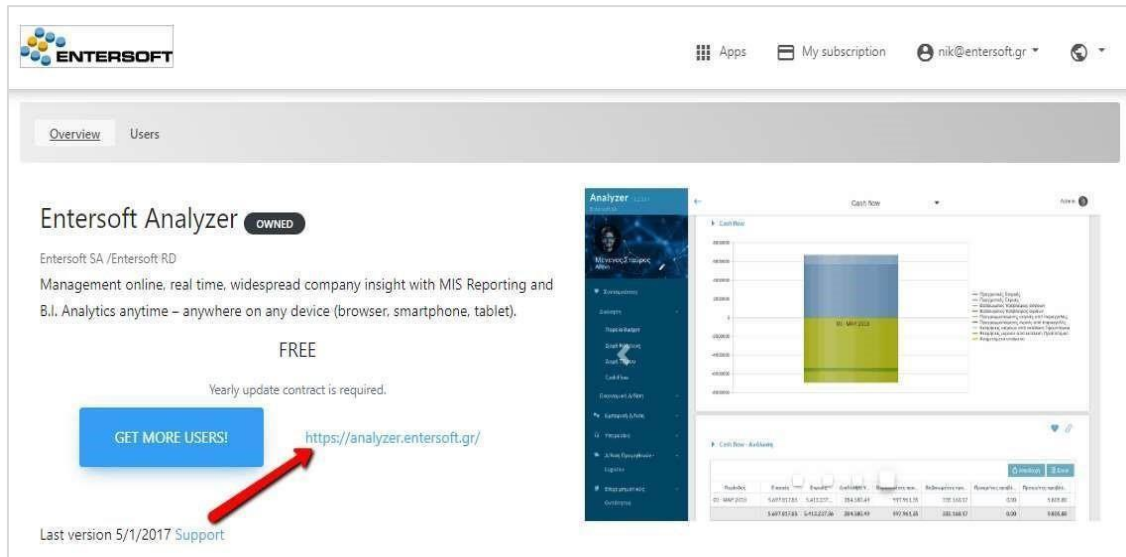
For each application, in Users tab, you can select who to activate or deactivate from the list of the available users.



The screenshot shows the 'Entersoft Connector for Microsoft PowerBI - Free' Users tab. It displays a list of users with columns for 'Backoffice User', 'Assigned', and 'Available users'. The 'Assigned' column shows a toggle switch for each user. The 'Available users' column shows the number of available users (1). A red box highlights the 'Users' tab in the sidebar, and another red box highlights the toggle switch for the 'cmi' user, with an arrow pointing to it.

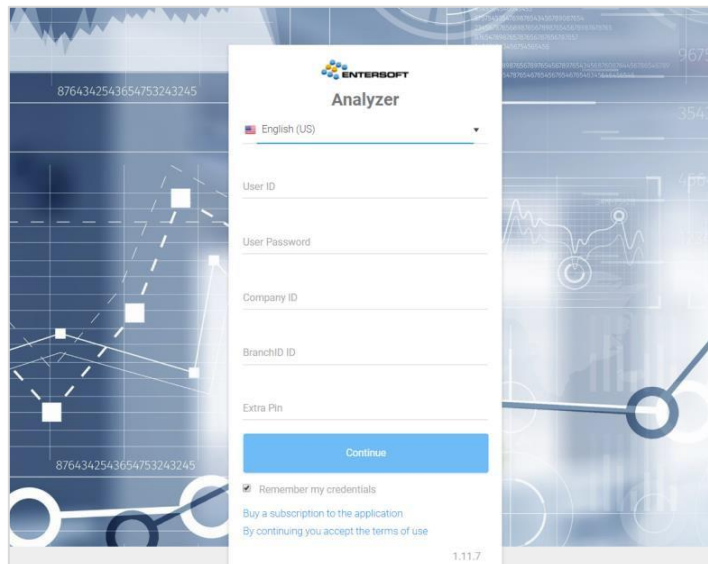
Login end user in the application

In the Overview of each application you can see the web address where the activated users can login.



In the User field the user can connect:

- either with his email and the EBS user code
- either with SubscriptionID/UserID and the EBS user code



- **User ID** = the SubscriptionID/User name from EBS. Example: *roservices/esmaster*
- **Password** = the password with which the user logs in to the EBS application
- **Company ID** = the name of the established connection, i.e. the Bridge ID. In our example is *Demo_002*
- **Branch ID** = the branch to which you want to connect